

COVID-19 International Student Information

Australia

Australia is committed to ensuring that any international student, whether arriving or already in Australia, has access to the highest level of information, support and care.

- The Minister for Education is in regular contact with education providers and education peak bodies as we continue to co-ordinate our response to the coronavirus and ensure that all international students affected by travel restrictions are able to transition smoothly into Australia when those restrictions are lifted.
- Australia is very well prepared for dealing with the coronavirus. Our health emergency response arrangements are flexible and scalable. Australian government agencies are working closely to support and inform students and education providers.
- Study Australia partners are here to support the Australian international education community. Whether you're in Australia or abroad, follow our social media channels for regular updates.
- There are a range of changes, often announced on a daily basis to ensure public health and safety of all those in Australia as we seek to manage the impacts of COVID-19.
- There are more than 575,000 student visa holders in Australia at this time, who are far from home, and we know that this can be a confusing time for you and your families.
- For the latest government announcements you can now visit the online Australian Government hub for Coronavirus, providing the most up-to-date news, updates and advice from government agencies across Australia.
- The Australian Government has launched a “Coronavirus Australia” app available via the Apple App Store, Google Play, or via a WhatsApp channel on iOS or Android. The app will provide the

latest official advice and information about coronavirus, including real-time updates to your mobile phone.

- Even though these may be difficult times, your education institution and government agencies are here to help.

Notice to all international students travelling to Australia

- The Australian Government announced on March 19 2020 a travel ban for all non-residents and non-citizens of Australia effective as of 9pm AEDT March 20 2020.
- This requirement is applicable to all international travellers until further notice.
- We know that you may have questions if you already hold a visa and or if you are applying for a visa.
- For further information on travel restrictions, please visit the Department of Home Affairs website.

Seeking assistance

- Further information about health arrangements is available on the Department of Health website.
- If you have questions about your visa, you should contact the Department of Home Affairs. Further information is available at their website.
- If you are concerned about your enrolment, fees or other issues related to your studies, please contact your education provider. If your education provider cannot assist, you can call dedicated staff on (+61) 1300 981 621 from 9am to 5pm , Monday to Friday AEDT, except public holidays. You can also email international.students@dese.gov.au

- Our message to students is that you are not alone and the Australian community is here to support you. We are all #InThisTogether. We also understand that this extends to ensuring students have the mental well-being support they need. If you need mental well-being support, international students in Australia can access support through Lifeline Australia (13 11 14), Youth Beyond Blue (1300 224 636) and Headspace (1800 650 890).